

Responsive Public Services

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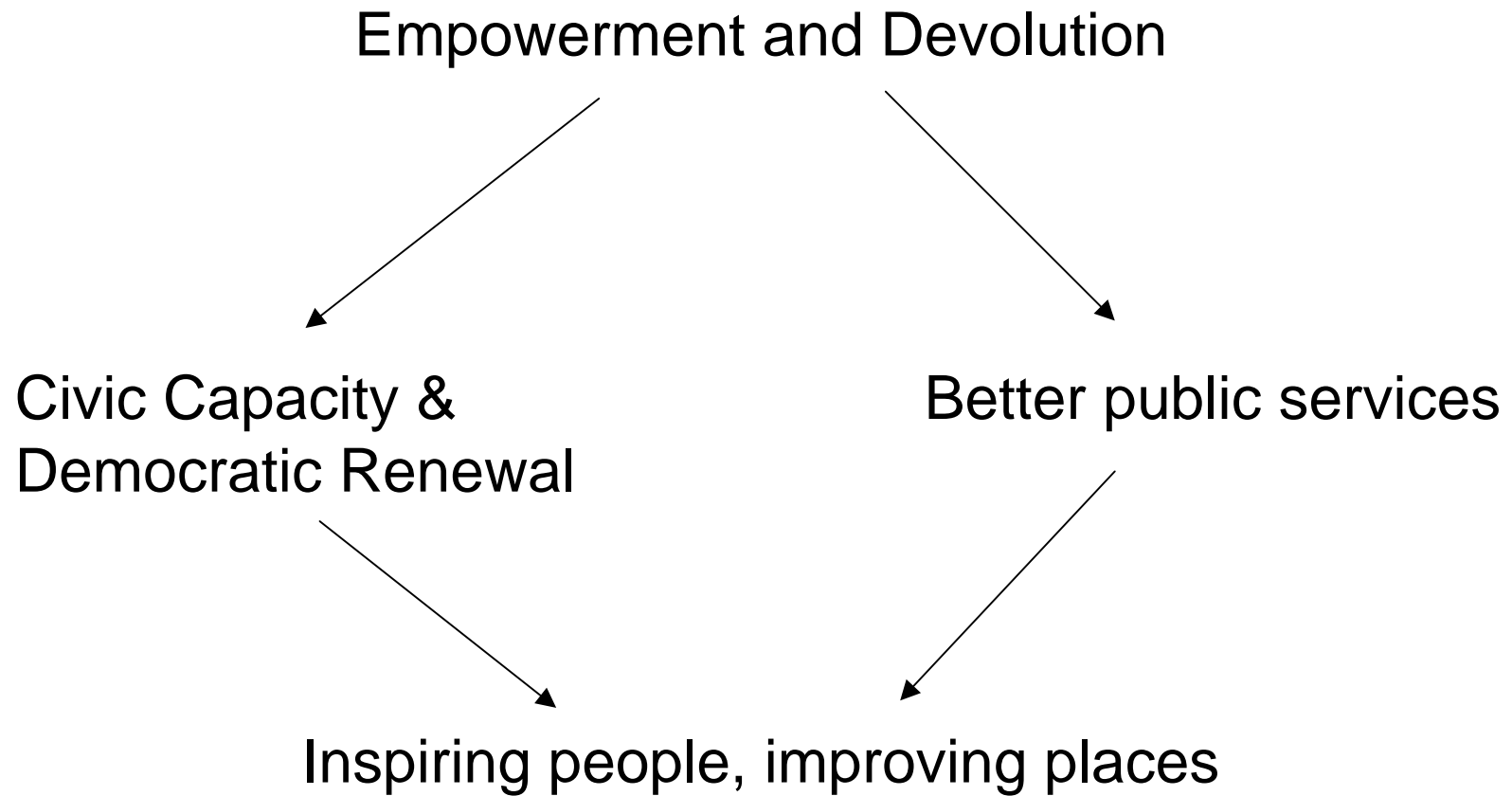
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The challenge

- ‘In today’s world it is clear that people want a clear voice in how services are provided. No Government can do it alone.**
- We need to unlock the talents of the British people, so that each of us may rise to our full potential, for the benefit of all of us.**
- Government at all levels must be focused, imaginative and courageous to create opportunities for people to flourish.’**

Source: Unlocking the talent of our Communities, Communities and Local Government, March 2008

Hazel Blears' vision







The Role of Communities and Local Government

Our job is to enable our Ministers to make an effective contribution to Government. We achieve this in 3 dimensions;

1. What: evidence and analysis to guide strategic policy choices
2. How: expert design, commissioning and performance management of delivery
3. With others: excellent engagement and communications

Looking at the Public Value-add

- Engagement and responsiveness 
- Building capacity 
- ...services which in their nature and through their mode of delivery build capacity and resilience in individuals and communities